



Utah's HOGLE ZOO

VOLUNTEER: MAINTENANCE AIDE

POSITION DESCRIPTION

Utah's Hogle Zoo's Maintenance Volunteer Program offers individuals the opportunity to support the zoo's mission by assisting with the upkeep and improvement of facilities and equipment. This hands-on role is ideal for those who enjoy physical work, care about animal welfare, and want to contribute to a safe and welcoming environment for guests and staff.

GOAL:

To support the zoo's operational excellence by maintaining safe, functional, and visually appealing facilities and grounds that enhance the experience for guests, staff, and animals.

REPORTS TO:

Maintenance Supervisor

ESSENTIAL DUTIES AND RESPONSIBILITIES

The Maintenance Volunteer role includes but is not limited to the following:

- Performing routine maintenance tasks such as painting, minor repairs, and cleaning
- Assisting with landscaping: mowing, trimming, planting, and watering
- Maintaining visitor areas including benches, signage, pathways, and restrooms
- Helping with event setup and teardown
- Supporting basic carpentry, plumbing, welding or electrical tasks (if qualified)
- Reporting safety hazards or facility issues to zoo staff
- Participating in sustainability efforts like recycling and waste management
- Collaborating with staff and to maintain a safe, clean environment

QUALIFICATIONS

Maintenance Volunteers should be dependable, safety-conscious, and physically capable of performing hands-on tasks. They should be team-oriented, able to follow instructions, and committed to supporting the zoo's operations and guest experience.

SAFETY GUIDELINES

To ensure the safety of volunteers, staff, guests, and animals, all Maintenance Volunteers must adhere to the following:

2600 SUNNYSIDE AVENUE, SLC, UT 84108
801-584-1700

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- Wear appropriate Personal Protective Equipment (PPE) such as gloves, safety glasses, and closed-toe shoes
- Use tools and equipment only after receiving proper instruction or training
- Do not enter animal enclosures or interact directly with animals unless authorized and supervised
- Follow all safety protocols when handling chemicals or equipment
- Report any injuries, unsafe conditions, or accidents immediately
- Familiarize yourself with emergency exits, first aid stations, and evacuation procedures
- Use proper lifting techniques and request assistance when needed
- Avoid restricted areas unless directed by zoo personnel

REQUIREMENTS

- Must be at least 18 years of age
- Must provide authorization for a background check
- Submit a negative TB test followed by an annual TB screening
- Must attend orientation prior to volunteering
- Must attend any additional mandatory trainings

SCHEDULE AND TIME COMMITMENT

Volunteer shifts coincide with current zoo operations work schedule.

- Minimum requirement of one set 4-hour shift per week
- This commitment must be maintained for a minimum of 1 year

PHYSICAL DEMAND AND SPECIAL WORKING CONDITIONS

This position requires long periods of standing, walking, lifting, and bending. Volunteers will be exposed to outdoor elements such as heat, cold, rain, and snow.

COMPENSATION

All volunteers at Utah's Hogle Zoo are considered non-paid employees. Benefits include discounts on food and gifts and volunteer recognition events and parties.

THE VOLUNTEER DEPARTMENT WILL:

volunteeroffice@hoglezoo.org

- Maintain records for active volunteers.
- Ensure adequate training and supervision is provided.
- Issue volunteers a uniform and name tag.
- Provide ongoing support and assistance with volunteer/staff relationships.
- Administer volunteer benefits.
- Provide a written reference which will include hours of service, tenure, and job description when requested.

TO APPLY

Please submit a [Maintenance Aide Application](#)

Utah's Hogle Zoo is committed to creating a volunteer program that represents our community and includes individuals from various backgrounds, age groups, perspectives, experiences, abilities, and strengths.

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